

You have the opportunity to have the circumstances behind a towed vehicle reviewed

Please read this page carefully as it summarizes the City of Boise's tow review process.

Review requests should be submitted online at <http://dfa.cityofboise.org/parking-services/additional-forms/> (**Vehicle Tow Review**)

Alternative options: mail to Parking Services, P.O. Box 500, Boise ID 83701, or drop off in person at City Hall, 150 N. Capitol Blvd, Boise ID 83702. Requests must be in writing and include the required information (see below). Be as specific as possible and include any information you wish to have considered during the review process. Additional information will not be accepted after the decision has been made.

The City of Boise must receive the written request and any accompanying documentation within thirty (30) days of the tow. Tows older than 30 days will not be reviewed.

You will be notified of the review decision in writing within ten (10) working days of receipt of the request.

Required information:

- Your name
- Your valid email address
- Your valid mailing address
- The vehicle's license plate number
- The date of the tow
- The location of the tow
- The reason you believe the tow was completed in error

Please keep in mind that Boise City Code Chapter 13 indicates "No person in any park shall: Leave a vehicle standing or parked after closing hours of the park, except by permit in designated areas" and that "Any vehicle parked in violation of this Chapter is subject to removal". This information can be found online at:

<http://cityclerk.cityofboise.org/media/223238/1303.pdf>

If a vehicle was left unattended in a city park overnight, the tow is valid.

If a tow was not completed in accordance with Boise City Code 10-23

<http://cityclerk.cityofboise.org/media/222982/1023.pdf> the City of Boise may require the towing agency to provide a full or partial refund. The submission of a tow review request does not suspend or reduce any fines or penalties assessed by the towing agency. Towed vehicles should be claimed at the corresponding lot of the towing agency.